

# 3Shape TRIOS 4

## Frequently Asked Questions



## Product description

### What is TRIOS® 4?

TRIOS 4 is the most powerful 3Shape intraoral scanner to date with optimized wireless performance enabled by a powerful new Wi-Fi board. TRIOS 4 also comes with a new generation of tips with no-wait heating technology allowing for dentists to be scan-ready in seconds and boosting TRIOS battery life by 30%.

### Does TRIOS 4 also come as a wireless configuration?

Yes, TRIOS 3 and TRIOS 4 are available as wired and wireless configurations with individual item numbers.

### How many batteries are included in the TRIOS 4?

TRIOS 4 comes with 3 batteries.

### What are the key product features and software options for TRIOS 4 in comparison to TRIOS 3 and TRIOS 3 Basic?

Please follow the [link](#) to see the differences.

### What is the price of TRIOS 4?

Please see TRIOS price list.

## Technical features

### Is TRIOS 4 heavier than TRIOS 3?

No, the scanners have the same weight.

### Is TRIOS 4 faster than TRIOS 3?

The scanning speed is equal, but the instant-heat technology enables the system to be scan-ready in seconds.

### Does TRIOS 4 scanner come with a handle?

No. TRIOS 4 comes as a pen grip configuration.

### Does TRIOS 4 require a PC with a bigger graphics card?

No. TRIOS 4 has been designed to be fully functional with the same computers (graphics cards) as TRIOS 3. Please find the PC catalog in the 3Shape TRIOS Product Catalogue.

### Which accessories are available for TRIOS 4?

Please find information in the 3Shape TRIOS Product Catalogue.

## TRIOS 4 smart tips

### What is a TRIOS 4 smart tip?

The TRIOS 4 smart tips are a new type of tips enabled with TRIOS 4. This new generation of tips features:

- Instant-heat technology which enables the system to be scan-ready in seconds
- Increased battery life with an additional 30% to 45 min scan time
- Intelligent use count.

TRIOS 4 smart tips are reusable and autoclavable

### What is the key difference between a TRIOS® 4 smart tip and a TRIOS 3 tip?

TRIOS 4 smart tips have built-in instant-heat technology, enabling the system to be scan-ready in seconds and increase scan time with 30% to 45 min of continuous scan time. The TRIOS 4 smart tips also feature an intelligent use count. Additionally, the TRIOS 4 tips use a “twist-to-lock” mounting principle to mount the tips onto the scanner. All tips are reusable and autoclavable.

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### **Can TRIOS 3 and TRIOS® 4 tips be used on both scanner types?**

No. TRIOS 3 and TRIOS 4 have their own dedicated tips.

## Upgrade solutions

### **Can TRIOS 4 Wired be upgraded to a wireless configuration?**

Yes, there is an upgrade option.

Please choose item number 82241259.

### **How is the upgrade from TRIOS 4 Wired to TRIOS 4 Wireless handled?**

Please order the TRIOS 4 Wireless as an upgrade system and send the wired system to 3Shape. The TRIOS 4 Wireless will be returned to you along with a pack of batteries and the connectivity items.

### **What is the TRIOS 4 wired kit accessory?**

The TRIOS 4 wired kit includes a TRIOS 4 wired Pod (incl. electronics) and a TRIOS 4 cord (replacing batteries) which can be used, i.e. in situations where customers with a TRIOS 4 Wireless want to have a wired solution.

Customers using a TRIOS 4 Wireless MOVE+ set up can use the TRIOS 4 cord directly without ordering the wireless kit.

### **Can the TRIOS 4 cord be used for TRIOS 3?**

No. The cord is a dedicated TRIOS 4 accessory.

### **Is there a trade-up option for TRIOS 3 to TRIOS 4?**

Yes. Please see TRIOS Trade-up Programs in the price list.

### **When trading TRIOS 3 in for TRIOS 4 - What happens with the dongle and SW licenses?**

The customer continues with the existing Software Packages, service agreement, and software modules and with the same license period. If you are trading-up a scanner of which you were not the original reseller, dongle ownership must be transferred prior to trade-up.

From Pod to Pod Systems, the customer will keep the original dongle. From Pod to CART or MOVE, the customer will receive a new dongle and the original subscription will be transferred to the new dongle.

Please include scanner serial number and dongle number of the existing 3Shape scanner when ordering TRIOS.

## Availability

### **Where is TRIOS 4 available?**

TRIOS 4 scanner is available in all countries where the product has been registered. Please find the TRIOS Registration Status on the Partner Portal.